



How to Use E.SUN Wallet APP



※ E.SUN Wallet is only available for non Jail-break devices and software should be above iOS 12.0 and Android 7.0



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生活



帳務



貸款



我的



支付





01. Download E.SUN Wallet APP



Step1. Click you App store / Google Play store on your mobile.



Step2. Search “E.SUN Wallet” in App store and download.





02. Create an E.SUN Wallet account (1/2)

1 When registering for your new account, there is a notification, shown as figure 02-1. If you want to activate your E.SUN Electronic Payment(e-pay) account, you can click “Activate”. If you don't need to use it at the moment, you can click "Later."

2 In the figure 02-2, please fill out the information below:

1. Identification number or residence permit number
2. Phone Number (this will be your user account)
3. Date of birth
4. E-mail address

After completing, click the “Next” button below.



Figure 02-1

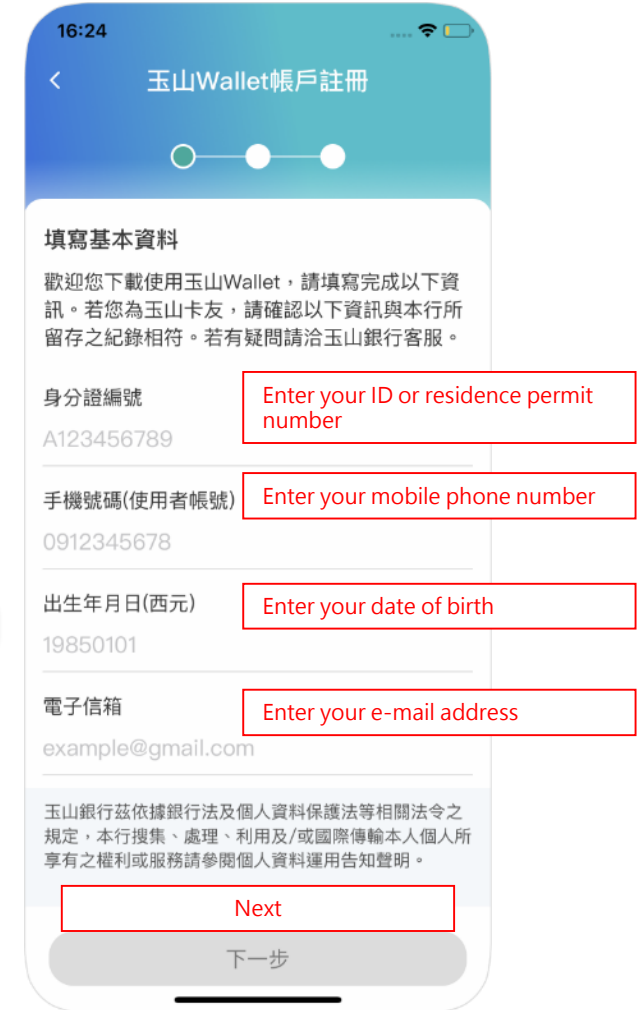


Figure 02-2



02. Create an E.SUN Wallet account (2/2)



3 Shown as figure 02-3, You will receive the OTP (one-time password) via your mobile in the text message, meanwhile, set your user password and retype password to ensure your password and then click “Confirm” button to finish the setting.

4 As shown in Figure 02-4, complete the registration for your E.SUN Wallet. Afterward, you can click the "Login" button and start to use E.SUN Wallet.

16:24

< 簡訊驗證與密碼設定

輸入簡訊驗證碼

系統已發送 6 位數簡訊驗證碼至您留存於玉山銀行的手機號碼 (每日限發送5次), 請輸入驗證碼, 並設定使用者密碼。

重新發送(尚餘167秒)

設定使用者密碼

6位數字密碼, ex. 131313

再次確認密碼

再次輸入您的密碼

提醒您:
勿使用個資相關資訊(ex.生日、門號等)作為密碼。

確認

Enter the OTP(One Time Password) in your text message.

Set your six-number password

Retype your password

Confirm

Figure 02-3

16:27

註冊成功

註冊成功

恭喜您完成玉山Wallet的註冊流程, 為了您的帳戶安全, 完成申請後需重新登入App。

立即登入

Register Successfully

You can log in immediately

Figure 02-4



03. Set up your homepage in E.SUN Wallet



1 At the first-time login, you can could set up the home page. There are five pages in E.SUN Wallet, shown in figure 03-1, including Payment, Personal, Loan, Life, and Bill (These five pages will be illustrated on the next slides).

2 In figure 03-2, you can select the page which is considered most frequently used as your homepage.



Figure 03-1

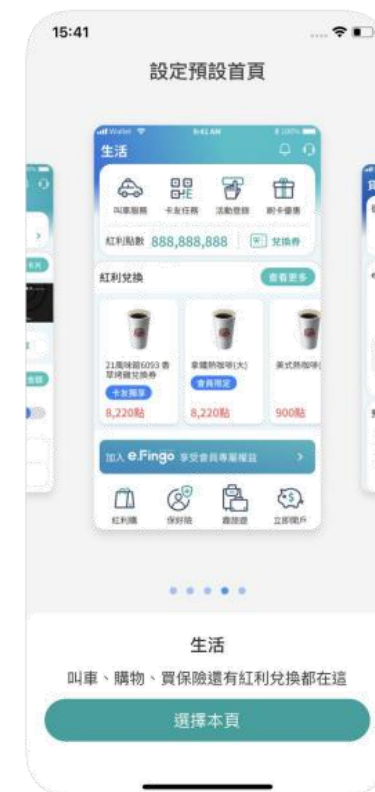


Figure 03-2



04. Main functions of E.SUN Wallet APP-Payment (1/3)



There are 3 section A, B, and C in Payment page. We'll describe below in table.

| Serial Number | Icon name | Description |
|------------------|-------------------------------|--|
| A1 | Customer-presented mode (CPM) | Present your barcode or QR code to the clerk, and they will scan it to complete your payment. |
| A2 | Merchant-presented mode (MPM) | There's a QR code at cashier's counter, and by scanning the code directly, you can complete your payment. |
| A3 | Apple Pay/Google Pay | Clicking on this icon will directly open the Apple Wallet/Google Wallet app, allowing you to complete the payment via Apple Pay/Google Pay. |
| Summary of A1~A3 | | Before receiving the physical credit card, you can click function C1 to instantly link your approved credit card and let you complete the payment through A1, A2, and A3 approaches. |
| A4 | Payment history | You can choose the credit card to display up to 100 transaction records and show real-time authorization records from the past 30 days. |
| A5 | Notifications | There are 4 sections including "Activity", which notes lots of campaigns; "Transaction", which alerts your every transactions immediately; "Gift", which receives bonus from other cardholders; "Announce", which issues important announcements and policies from E.SUN Wallet. |
| A6 | Intelligence ChatBot | After clicking this icon, choose "EN" at the top of screen, you could ask any questions in English. |





04. Main functions of E.SUN Wallet APP-Payment (2/3)



| Serial Number | Icon name | Description |
|---------------|------------------------|--|
| B1 | E.SUN e-pay | You can check the amount in your E.SUN electronic Payment(e-pay) account. |
| B2 | Top-up / add cash icon | You can top up your e-pay account with cash using the bank account linked through the C1 function. |
| B3 | Withdraw | You can transfer cash from e-pay account to your bank account. |
| B4 | Setting | You can add value to your e-pay account by linking it to your bank account. Moreover, you can link your E.SUN credit card to your e-pay account. |





04. Main functions of E.SUN Wallet APP-Payment (3/3)



| Serial Number | Icon name | Description |
|---------------|-------------------------------|--|
| C1 | Link Your debit / credit Card | This will connect your card with A1, A2, and A3 function in E.SUN Wallet. |
| C2 | Link Cooperated Wallet | You can link cooperative wallets: Easy wallet, Pi App, Carrefour Pay, Plus Pay, and PX Pay plus. |
| C3 | Member Card | Manage your several member barcode in E.SUN Wallet. |
| C4 | E-invoice carrier | Set up your e-invoice barcode. |
| C5 | Mobile Tax Payment | You can pay your tax by E.SUN Wallet. |
| C6 | Pay bills(TWQR) | You can scan the National QR code(TWQR) to pay 7,900 kinds of bills, including utilities (water and electricity bills), telecommunication bills, school fees, fines, etc.. |
| C7 | Channel Partner | You can check several channels where you can make payments using E.SUN Wallet in different industries. |
| C8 | PayPay Traveling in Japan | To use E.SUN Wallet to pay PayPay merchants in Japan, follow the instructions on the official website. |
| C9 | News | You can receive the latest information, discount, campaign, features in E.SUN Wallet. |
| C10 | FAQ | You can look up frequently asked questions in E.SUN Wallet. |





04. Main functions of E.SUN Wallet APP-Bill (1/2)



There are 3 section A, B, and C in Payment page. We'll describe below in table.

| Serial Number | Icon name | Description |
|---------------|--------------------------|--|
| A1 | Bill Details | You can check the last 12 month bills(各期帳單), Payables Unaccounted Transactions details (未入帳明細), Expense analysis (消費分析). |
| A2 | Online payment | You can pay your credit card bill online. |
| A3 | Pay at convenience Store | You can pay your credit card bill at convenience store. |

A4 and A5 can provide you with information about your Payment Due Date and Amount Due.

| | | |
|----|-------------------------------|---|
| B1 | Apply credit limit adjustment | Apply for Credit Card Limit Adjustment. |
| B2 | Amount Due for next month | Check the bill details next month and filter through the different credit cards you have. |
| B3 | Real-time credit limit | Immediately show the amount of credit limit you've used. |
| B4 | Statement Date of next bill | This is the next Statement Date. |





04. Main functions of E.SUN Wallet APP-Bill (2/2)



| Serial Number | Icon name | Description |
|---------------|--------------------------------------|--|
| C1 | Payment History | You can check the payment history of your credit card bill. |
| C2 | Apply E-Bill | Make your credit card statements electronic and receive them via email. |
| C3 | Auto-payment with E.SUN Bank | Set up automatic payment for your credit card bills from your E.SUN Bank account. |
| C4 | Auto-payment with another Bank | Set up automatic payment for your credit card bills from your other bank account. |
| C5 | Apply Bill Installment | Apply for bill installment at least two business days before the payment due date. |
| C6 | Apply installment per transaction | Enable installment payment for a single transaction. |
| C7 | Designated credit card installment | You can set up specified credit cards for installment transactions. |
| C8 | Inquiry Installment-applying history | Check the records of installment applications. |





04. Main functions of E.SUN Wallet APP-Life (1/3)



There are 3 section A, B, and C in Life page. We'll describe below in table.

| Serial Number | Icon name | Description |
|---------------|-----------------------------------|--|
| A1 | Ride-Hailing Service | You can call a taxi. |
| A2 | Card Member Missions | Participate in those missions to earn rewards and benefits. |
| A3 | Credit Card Benefit | Offer multiple benefits to cardholders such as complimentary city parking, airport VIP lounge access, and roadside assistance. |
| A4 | Credit card promotion information | You can check out the latest credit card promotions and offers by clicking this button. |
| A5 | Bonus Points | You can track and use your credit card bonus points to redeem rewards. |
| A6 | E-Voucher | You can query and use your e-vouchers. |





04. Main functions of E.SUN Wallet APP-Life (2/3)



| Serial Number | Icon name | Description |
|---------------|---------------------------------|--|
| B1 | Shopping by Bonus Point | After selecting the shopping mall, you can make a purchase and use bonus points for redemption. |
| B2 | Insurance | You can purchase insurance online, such as travel insurance, motorcycle insurance, and fire insurance. |
| B3 | Pay taxes | You can pay your tax by E.SUN Wallet. |
| B4 | Pay bills(TWQR) | You can scan the National QR code(TWQR) to pay 7,900 kinds of bills, including utilities (water and electricity bills), telecommunication bills, school fees, fines, etc.. |
| B5 | MGM (Member-Get-Member program) | If you join the member-get-member referral program, you can query the credit card you refer via this feature. |
| B6 | Open a bank account | You can apply E.SUN bank account. |
| B7 | Carbon accounting account | If you are E.SUN cardholder, you can open “Carbon accounting account” and view your transportation carbon reduction achievements. |





04. Main functions of E.SUN Wallet APP-Life (3/3)



| Serial Number | Icon name | Description |
|---------------|---------------------|--|
| C1 | Redeems merchandise | See more e-vouchers exchanging via bonus points. |
| C2 | Redemption Voucher | You can swipe left or right to choose the merchandise you want to redeem using bonus points. |





04. Main functions of E.SUN Wallet APP-Personal (1/3)



There are 3 section A, B, and C in Payment page. We'll describe below in table.

| Serial Number | Icon name | Description |
|---------------|-----------------------|--|
| A1 | Bonus Points | You can track and use your credit card bonus points to redeem rewards. |
| A2 | E-Voucher | You can query and use your e-vouchers. |
| A3 | All Credit Cards | You can check your credit card and debit card. |
| A4 | Apply for credit card | You can choose the credit card you want and apply for it. |
| A5 | Application status | You can check the status of application of your credit card. |





04. Main functions of E.SUN Wallet APP-Personal (2/3)



| Serial Number | Icon name | Description |
|--|---------------------------------------|---|
| Section B will be shown to those who have E.SUN Only Card. | | |
| B1 | Check the accumulated spending amount | You can check the accumulated spending amount for each month within the E.SUN Only Card loyalty program period. |
| B2 | Redeem credit card bill | You can use your bonus points to redeem your credit card bill. |



04. Main functions of E.SUN Wallet APP-Personal (3/3)



| Serial Number | Icon name | Description |
|---------------|-----------------------------------|--|
| C1 | Change Mobile numbers | Change your mobile numbers. |
| C2 | Change password | Change your account passwords of six digits. |
| C3 | Log out automatically | Set the time for 5 or 10 minutes in order to log out your account. |
| C4 | Notification setting | Set the notification of Activity, Transaction and Gifts. |
| C5 | Face ID | Set up face, fingerprint and graphics recognition to log in to the app. |
| C6 | Home page setting | Set the home page by choosing Payment, Bills, Personal, Life, or Loan. |
| C7 | More setting | You can set the priority which allow you login first whether opening app or not. |
| C8 | Must-know Information | About Privacy Policy, Term of Use, and Personal Data Usage Statement. |
| C9 | Account modification | Register account again or delete account. |
| C10 | Switch to financial-friendly mode | The different mode of user interface in friendly way. |
| C11 | Log out | Log out your account |



05. Highlights of E.SUN Wallet APP-Card Management (1/2)



- 1 As shown in figure 05-1, Go to “Personal” → “My card Section” to select the credit card you want.
- 2 As shown in Figure 05-2, you can check all transaction records of the selected card. Additionally, there are four features, A1~A4, that enable you to manage your credit card. These features include managing categories, configuring transaction channels and credit limits, accessing promotions, and reporting a lost card.

| | Icon name | Description |
|----|-----------------------------|---|
| A1 | Categories of Consumption | Check categories of transactions for the credit card. |
| A2 | Card Control | You can allow or restrict your card for oversea or domestic(Taiwan) consumption and control the transaction limit for each. ※Each category can only be adjusted three times per day. |
| A3 | Card promotion | You can check out the latest credit card promotions and offers by clicking this button. |
| A4 | Report a lost / stolen card | If you have lost your credit card, it is important to report it immediately to prevent any unauthorized charges or fraudulent activities. |



Figure 05-1

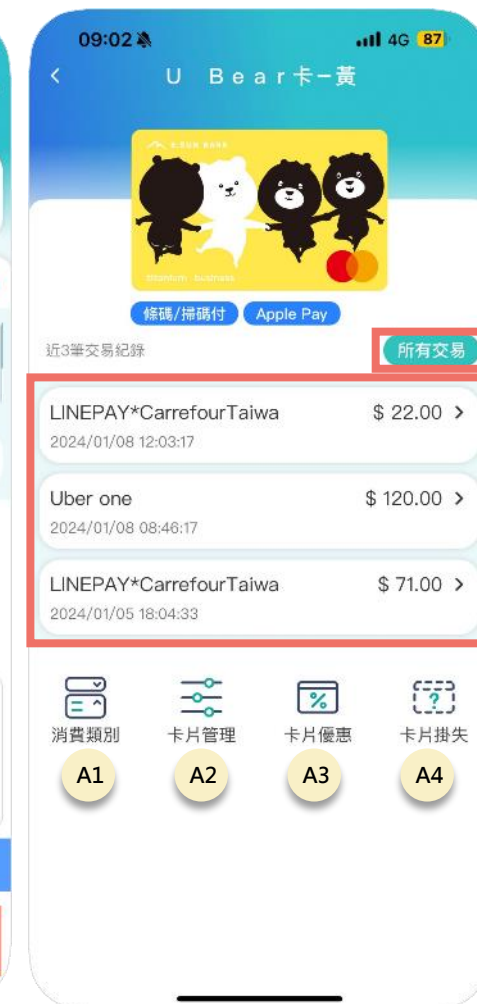


Figure 05-2

05. Highlights of E.SUN Wallet APP-Card Management (1/2)



3 As shown in Figure 05-3, you can control the oversea or domestic(Taiwan) transaction channels and set transaction limits for each through the A2 feature.

| | Icon name | Description |
|----|---------------------------|--|
| A1 | Categories of Consumption | Check categories of transactions for the specific credit card. |
| A2 | Card Control | You can allow or restrict your card for oversea or domestic(Taiwan) consumption and control the transaction limit for each. Each category can only be adjusted three times per day. |
| A3 | Card promotion | You can check out the latest credit card promotions and offers by clicking this button. |
| A4 | Report a lost/stolen card | If you have lost your credit card, it is important to report it immediately to prevent any unauthorized charges or fraudulent activities. |



Figure 05-2

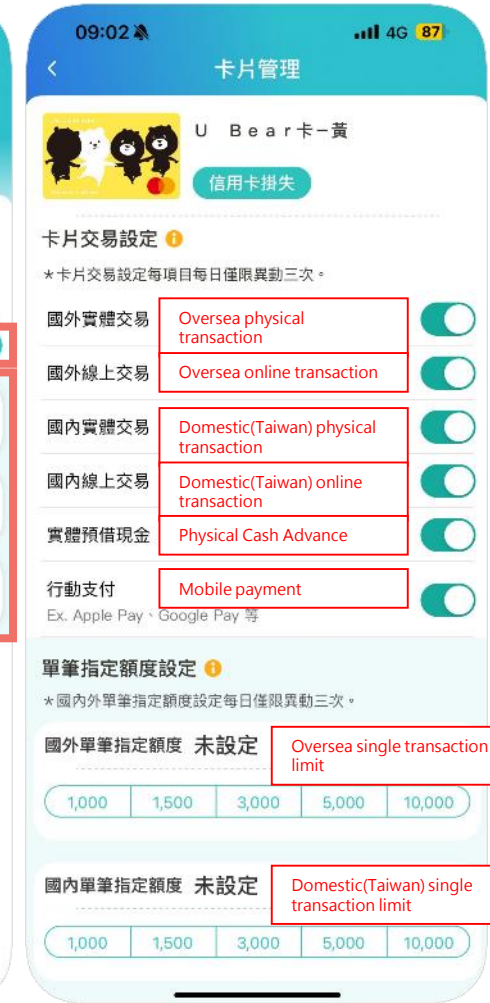


Figure 05-3



05. Highlights of E.SUN Wallet APP-Apply Credit Card Fraud



Notice:
Once you apply credit card fraud, the card will be suspended.

- 1 As shown in click on the bell icon, which represents Notifications.
- 2 As shown in figure 05-5, select “Transaction” section.
- 3 As shown in figure 05-6, report and apply for fraudulent transaction.



Figure 05-4



Figure 05-5



Figure 05-6



Thank You

If you have any advice or questions, please feel free to contact us: esunwallet@esunbank.com

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