



## E.SUN Bank Singapore Branch eBanking Security Device Incident Change Application Form

### I. Applicant Basic Information

<b>Customer ID</b>	SG	<b>Contact person</b>		<b>Phone number</b>	
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### II. Security Device Changes

An application is hereby made to the Bank to change:

SoftToken \_\_\_\_\_ set(s)  \_\_\_\_\_ electronic certificates and \_\_\_\_\_ tokens.

Please fill in the serial number of the security device to be changed in this application below to facilitate Bank operations				
SoftToken Number	Suspension	Reactivate	Annulment	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Certificate Common Name/Token serial number	Certificate suspension	Certificate cancellation/revocation	Password reset (unlock card)	Certificate reactivate
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

For the purpose of this application, the Bank is hereby authorized to deduct relevant application costs and service fees from this applicant's account number \_\_\_\_\_.

### III. Important notes

1. The same "Certificate Common Name" can apply for an unlimited number of **certificate reactive** functions; however the "Certificate Common Name" can no longer be used after the **certificate cancellation/revocation** function has been applied for.
2. Applications can be submitted to suspension/reactivate SoftTokens for an unlimited number of times, but after the annulment function is applied, the SoftToken can no longer be used, and a new application to bind a SoftToken must be submitted to the Singapore Branch.
3. Applicants applying to Bank to make changes to agreed services for E.SUN eBanking security devices must agree to abide by the "E.SUN Bank Singapore Branch eBanking Service Agreement" and related agreements in addition to the items applied for in this agreement.

**To: E.SUN Commercial Bank, Singapore Branch**

Applicant's specimen signature(s):

\_\_\_\_\_

(Personal signature/corporate authorized person signature and company seal)

For Bank internal use only			
Approved by	Seal / Signature Verified by	Particulars Verified by	Voice call conducted by

<b>Date of Application:</b>	____/____/____ (DD/MM/YYYY)
<b>Clerk input date:</b>	____/____/____ (DD/MM/YYYY)