



SERVICE CHARGES

各項服務收費

EFFECTIVE 01 MAR 2024

1. You may retrieve the “SERVICE CHARGES” from following website:-
<https://www.esunbank.com/zh-tw/business/corporate/overseas-branch/singapore>
2. The schedule supersedes all past issues and are subject to changes, amendments and cancellation at the discretion of our Branch without prior notice to customers.
3. If payment is made in a different currency from the prescribed currency, the equivalent in such currency will be calculated at an exchange rate quoted by the Branch at the time of payment.



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GENERAL SERVICES – ALL ACCOUNTS

ITEM	CHARGE																				
Audit confirmation request 會計師函證	S\$50 per request/issuance																				
Certificate of deposit/Credit report 存款證明	S\$40 per certificate																				
Trade and credit information 資信證明	S\$40 per certificate																				
Retrieval of Statements 重印對帳單	<table border="1"> <tr> <td>First 3 months</td> <td>Free</td> </tr> <tr> <td>Between 4 months and 1 year</td> <td>S\$20 per copy</td> </tr> <tr> <td>Between 1 and 3 years</td> <td>S\$30 per copy</td> </tr> <tr> <td>More than 3 years</td> <td>S\$50 per copy</td> </tr> </table>	First 3 months	Free	Between 4 months and 1 year	S\$20 per copy	Between 1 and 3 years	S\$30 per copy	More than 3 years	S\$50 per copy												
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Request for Credit/Debit Advices 重印交易憑證	<p>For the transactions done in the last three months: Free</p> <p>For the transaction done in the past three months ago: S\$20 per transaction</p>																				
Retrieval of Swift Message 索取電文	Swift Message Copy: S\$20 per transaction																				
Postage Fee 郵寄費	<table border="1"> <thead> <tr> <th colspan="2">General and/or other documents</th> </tr> </thead> <tbody> <tr> <td>By post</td> <td>S\$5</td> </tr> <tr> <td colspan="2">Courier</td> </tr> <tr> <td>Local</td> <td>S\$15</td> </tr> <tr> <td>Asian countries</td> <td>S\$40</td> </tr> <tr> <td>Other countries</td> <td>Minimum S\$60 or subject cost whichever is higher</td> </tr> <tr> <th colspan="2">Trade Finance documents</th> </tr> <tr> <td colspan="2">Courier</td> </tr> <tr> <td>South East Asian countries</td> <td>S\$40</td> </tr> <tr> <td>Other countries</td> <td>Minimum S\$60 or subject cost whichever is higher</td> </tr> </tbody> </table>	General and/or other documents		By post	S\$5	Courier		Local	S\$15	Asian countries	S\$40	Other countries	Minimum S\$60 or subject cost whichever is higher	Trade Finance documents		Courier		South East Asian countries	S\$40	Other countries	Minimum S\$60 or subject cost whichever is higher
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TRADE AND SUPPLY CHAIN

IMPORT SERVICES

-IMPORT LETTER OF CREDIT (LCs)

ITEM	CHARGE
Import Issuance of LC :- 開發進口信用狀	
Sight LC 即期信用狀	0.125% per month. Minimum 2 months or S\$100
Usance LC 遠期信用狀	0.125% of bill amount per month. Minimum 2 months or S\$100



Back-to-back LC 轉開信用狀	0.125% per month or part thereof, minimum 2 months or S\$100
L/C issuance cable 開狀電報費	S\$100 per issuance
Import LC amendment :- 修狀	
Increasing LC value 增加金額	0.125% per month on increased amount (minimum S\$80)
Extension of LC expiry 展延	0.125% per month of outstanding balance (minimum S\$80)
Other amendment(including LC cancellation) 其他修改	S\$50 flat
L/C Amendment cable 修狀電報費	S\$60 per swift/cable
Cancellation of unexpired LC 註銷未過期信用狀	S\$50 flat
Note: An additional charge of S\$20 per cable for MT701/MT708 每通 MT701/MT708 電文加收 S\$20 元	

Import LC acceptance :- 信用狀承兌	
Usance L/C Acceptance Commission 承兌費	0.125% per month (minimum S\$100)
Import Bills :- 信用狀到單	
Discrepancy fee 瑕疵費	USD70
Reimbursement fee 付款電報費	USD110

- IMPORT DOCUMENTARY COLLECTIONS

ITEM	CHARGE
D/P Collection bill 付款交單手續費	0.125% (minimum S\$80)
D/A Collection bill 承兌交單手續費	0.25% (minimum S\$80)
Endorsement fee 背書費	S\$30 flat

- IMPORT INVOICE /OA FINANCING

ITEM	CHARGE
Handling fee and charges 手續費	(0.125% - 0.25%) of the invoice amount or drawdown amount, minimum S\$100

- SHIPPING GUARANTEES

ITEM	CHARGE
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Handling fee 手續費	0.125% per month (minimum S\$100)
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- BANK'S GUARANTEES(Standby LC)

ITEM	CHARGE
Issuance 開發保證函	1% per annum (minimum S\$150) Financial guarantee: 2% per annum Other guarantee: 1% per annum minimum charge: S\$150
Amendment - Amount 金額 - Expired date 期間	1% per annum (minimum S\$150) 1% per annum (minimum S\$150)
Other amendment 其他修改	S\$50 flat plus cable fee S\$60
Cable fee for issuance 開狀電報費	S\$100
Cable fee for amendment 修狀電報費	S\$60

- OTHER IMPORT CHARGES

ITEM	CHARGE
International fax messages (on request) 國際傳真費	S\$5 per fax
Protest fees (legal fee not included) 拒絕證書費用(不含法律費用)	S\$200
Non-swift/paper LC handling fee 非電文信用狀	S\$60
Cable fee / Tracer for investigation 電報費/催收查詢費	S\$40 per swift/cable

EXPORT SERVICES
- EXPORT LCs

ITEM	CHARGE
Export LCs/Amendment advising 出口信用狀通知及修改通知	Customer : S\$50 flat Non-customer : S\$80 flat
Confirmation LC 信用狀保兌費	rate subject to arrangement

- NEGOTIATION UNDER LC

ITEM	CHARGE
Export bill negotiation/ commission 押匯手續費	0.125% (minimum S\$80)
Documents Checking Fees 審單費	S\$50
Bills overdue for payment 遲延入帳	Rate subject to arrangement
Bills overdue more than one month 延遲一個月以上	Additional S\$50 per month
Usance bill discount rate 出口押匯貼現息	Subject to arrangement



Documentary collections under LC 信用狀項下託收	0.125% (minimum S\$80)
Reimbursement commission 求償手續費	S\$80

- TRANSFER LC

ITEM	CHARGE
Full transfer without substitution documents	0.125% (minimum S\$80 per transfer)
Full transfer with substitution documents	0.125% (minimum S\$120 per transfer)
Partial transfer	0.125% (minimum S\$120 per transfer)
Amendment 修改	S\$60 per transfer

- EXPORT DOCUMENTARY COLLECTIONS

ITEM	CHARGE
Documentary collection(D/A, D/P) 出口託收	0.125% (minimum S\$80)
Maintenance fees of unpaid items 逾期未入帳處理費	<ul style="list-style-type: none"> Sight bills: After 1 month grace Usance bills: After 1 month grace from maturity date S\$50 per month

- EXPORT INVOICE FINANCING

ITEM	CHARGE
Handling fee and charges 手續費	(0.125% - 0.25%) of the invoice amount or drawdown amount, minimum S\$100

- PACKING LOAN

ITEM	CHARGE
Handling fee and charges 手續費	(0.125% - 0.25%) of the invoice amount or drawdown amount, minimum S\$100

- OTHER EXPORT CHARGES

ITEM	CHARGE
Cable fee / Tracer for investigation 電報費/催收查詢費	S\$40 per swift/cable

PAYMENT SERVICES

- INWARD PAYMENT

ITEM	CHARGE
Inward Remittance commission 匯入匯款	0.05% (minimum S\$15, maximum S\$30)
Cable fee 電報費	S\$20 flat
Investigations (initiated by customer) 調查費用	S\$20 plus cable fee
Return Fund Charge 退匯費	USD30 flat



- OUTWARD PAYMENT

ITEM	CHARGE
T/T Remittance commission 匯出匯款	0.125% commission (minimum S\$20, maximum S\$100)
Base Cable fee (SHA/BEN/OUR) 電報費	S\$20
Conditions and Options for "OUR" charge:	
1) USD - Full Amount to Bene Bank 全額到行 - Full Amount to Bene Account 全額到戶	Additional charge USD25 Additional charge USD30
2) SGD - Payment between local Banks - Payment out of SG	Additional charge S\$30 Subjected to additional bank and/or agent bank charges
3) EUR - Full Amount to Bene Account 全額到戶	Additional charge EUR30
4) Other Currencies	Subjected to additional bank and/or agent bank charges
**NOTE: Any additional charges incurred that is not part of the above stipulated fees will be charged directly to the remitter's account.	
Investigations (initiated by customer) 調查費	S\$20 plus cable fee
Administrative charges for amendment/ cancellation of telegraphic transfers 電文修改/取消費用	S\$20 plus cable fee and agent banks' charges

INTERNET BANKING SERVICES

- GLOBAL INTERNET BANKING (GIB)

FACILITY CHARGE	STANDARD PRICING
Soft Token	SGD15/each
FXML 1) Smartcard (Token) 智慧卡(載具) 2) FXML Device 電子憑證	SGD45/each SGD90/Valid for two years each
System Charge 系統服務費(完整授權)	SGD875