

# Certificate of Registration

Personal Information Management System - BS 10012:2017

This is to certify that: E.SUN Commercial Bank, Ltd.  
No. 315, Dunhua N. Rd.  
Songshan Dist.  
Taipei City  
105008  
Taiwan

Holds Certificate No: **PIMS 702748**

and meets the criteria of BS 10012:2017: Specification for Personal Information Management System for the following scope:

Please see scope page.

For and on behalf of BSI:



Joe Hsieh, Managing Director Northeast Asia, APAC Assurance

Original Registration Date: 2019-01-01

Latest Revision Date: 2025-10-27

Effective Date: 2025-01-01

Expiry Date: 2027-12-31

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Certificate No: **PIMS 702748**

## Registered Scope:

The provision of customer personal information collection, processing, and using, including: (1) Deposit remittance services within Legal Program Section of Compliance Department, Risk Control and Compliance Division; Deposit and Remittance System Section of Information Management Department, Operation and Technology Division, Channel Experience Section of Channel Business Department, Channel Management Division, Retail Banking Group; (2) Deposit remittance, insurance agent services and trust and fund business service within Business Department, Retail Banking Group; (3) Consumer finance business within Process Management Section and Consumer Banking System Section of Process and System Operation Department; Credit Risk Management Section of Risk and Data Analysis Department; Real Estate Valuation Center, Personal Mortgage Section, Business Credit Section and Consumer Credit Management Section of Consumer Credit Department, Consumer Banking Division, Retail Banking Group; (4) Mortgage, sub guarantee, policy loan, small business of consumer finance business within Mingsheng Branch, Retail Banking Group; (5) Digital and Customer Strategy services within Digital Banking Section, Sustainable Development Section and Innovation Application Section of Digital Platform Department; Data Analysis and Application Section of Data Management Department; Digital Customer Section and Affluent Customer Section of Customer Management Department, Digital and Customer Strategy Division, Retail Banking Group; (6) Insurance agent services within Insurance Agency Department, Operations and Risk Management Division, Private Banking and Wealth Management Group; (7) Trust and custody business service within Trust Division, Private Banking and Wealth Management Group.

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Taiwan Headquarters: 2nd Floor, No.37, Ji-Hu Rd., Nei-Hu Dist., Taipei 114, Taiwan, R.O.C.  
A Member of the BSI Group of Companies.

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Location	Registered Activities
E.SUN Commercial Bank, Ltd. No. 315, Dunhua N. Rd. Songshan Dist. Taipei City 105008 Taiwan	The provision of customer personal information collection, processing, and using, including: (1) Deposit remittance services within Legal Program Section of Compliance Department, Risk Control and Compliance Division; Deposit and Remittance System Section of Information Management Department, Operation and Technology Division, Channel Experience Section of Channel Business Department, Channel Management Division, Retail Banking Group; (2) Consumer finance business within Process Management Section and Consumer Banking System Section of Process and System Operation Department; Credit Risk Management Section of Risk and Data Analysis Department, Consumer Banking Division, Retail Banking Group; (3) Digital and Customer Strategy services within Digital Banking Section, Sustainable Development Section and Innovation Application Section of Digital Platform Department; Data Analysis and Application Section of Data Management Department; Digital Customer Section and Affluent Customer Section of Customer Management Department, Digital and Customer Strategy Division, Retail Banking Group; (4) Insurance agent services within Insurance Agency Department, Operations and Risk Management Division, Private Banking and Wealth Management Group; (5) Trust and custody business service within Trust Division, Private Banking and Wealth Management Group.
E.SUN Commercial Bank, Ltd. No. 115 & 117, Sec. 3, Minsheng E. Rd. Songshan Dist. Taipei City 105402 Taiwan	The provision of customer personal information management including collection, processing, and using of deposit remittance, insurance agent services and trust and fund business service within Business Department.
E.SUN Commercial Bank, Ltd. 13F. No. 10, Aly. 17, Ln. 42, Zhongxing N. St. Sanchong Dist. New Taipei City 241460 Taiwan	The provision of customer personal information management including collection, processing, and using of consumer finance business within Real Estate Valuation Center, Personal Mortgage Section, Business Credit Section and Consumer Credit Management Section of Consumer Credit Department, Consumer Banking Division.
E.SUN Commercial Bank, Ltd. No. 49, Sec. 3, Minsheng E. Rd. Zhongshan Dist. Taipei City 104483 Taiwan	The provision of customer personal information management including collection, processing, and using of mortgage, sub guarantee, policy loan, small business of consumer finance business within Mingsheng Branch.

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