## E.SUN Commercial Bank, Ltd. **Internal Control System Statement**

To: Financial Supervisory Commission

On the behalf of E.SUN commercial Bank, Ltd., we hereby declare that in the period from January 1, 2023 to December 31, 2023, the Bank duly complied with "Implementation Rules of Internal Audit and Internal Control System of Financial Holding Companies and Banking Industries" in establishing an internal control system, implementing risk management processes. In the meantime, an impartial and independent unit was designated to conduct audits and report regularly to the Board of Directors and Audit Committee. The Bank actually abide by Articles 38 No. E, 38-1 of "Implementation Rules of Internal Audit and Internal Control System of Financial Holding Companies and Banking Industries" and the "Information Security Self-Regulatory Rules" stipulated by The Bank Association of the Republic of China. With respect to concurrent operation of securities agent business, the Bank assessed the effectiveness of the design and execution of its internal control system based on the evaluation criteria set forth in the "Regulations Governing the Establishment of Internal Control Systems by Service Enterprises in Securities and Futures Markets". With respect to concurrent operation of insurance agent business, the Bank assessed the effectiveness of the design and execution of its internal control system based on the evaluation criteria set forth in the "Regulations Governing the Implementation of Internal Control and Audit System and Business Solicitation System of Insurance Agent Companies and Insurance Broker Companies". The Bank found that, except for the items enumerated in the attached table, the internal control, legal compliance systems and information security of all units were effectively implemented during the year.

This statement will be included as the primary content of the Bank's annual report and any prospectuses, and made available to the public. Any information in this statement found to be falsified, concealed, or otherwise illegal shall be subject to the legal liabilities prescribed by Articles 20, 32, 171, and 174 of the Securities and Exchange Act.

Declarant: E.SUN Commercial Bank, Ltd.

Joseph Huang Luke Jim Bufar Pra Chairman: (Signature/Seal)

President: (Signature/Seal)

(Signature/Seal) Chief Auditor:

(Signature/Seal)

Chief Compliance Officer: Low York Tong
Chief Information Security Officer: Low Myon - Isung (Signature/Seal)

Date: March 15, 2024

## **E.SUN** Commercial Bank, Ltd. Internal Control System Items for Improvement of deficiencies Status

(As of December 31, 2023)

Item for Improvement	Improvement Measures	Target Date
The evaluation and reporting mechanisms for structuring debt products are incomplete.	<ol> <li>Revised internal guidelines and re-planned the mechanism for senior management reporting.</li> <li>Hired an independent third party to review evaluation models, made necessary adjustments to model inputs, and validated the models.</li> </ol>	Completed, Completed on January 31, 2024.
The internet and intranet of Dong-Nai Branch cannot connect due to software flaws of the firewall product.	<ol> <li>Upgrade the equipment models and increase the bandwidth to ensure stable operations for transactions at the branch.</li> <li>Inventory the firewall version of the equipment of the same brand and upgrade.</li> </ol>	Completed.
The foreign exchange business system (FBS) mistakenly transmitted some customers personal information to a third party due to system configuration errors, leading to disciplinary actions.	<ol> <li>Processed the education and training, and adjusted to the information security management regulations.</li> <li>Made system adjustments, and launched it after the test.</li> </ol>	Completed.